



DEPARTMENT NAME: LIBRARY

DEPARTMENT and PROGRAM REVIEW: DEPARTMENT PLAN

COCC's Department and Program Review *Plan* is a tool to guide departmental work for three to five years. It includes the department mission statement and its connection to the strategic plan, goals or outcomes and related activities and how you plan to measure progress towards your goals or outcomes.

Part 1: Department Mission Statement

We enrich our communities through equitable access to information.

Part 2: Strategic Plan Connection

COCC's Strategic Plan includes five goals. Select one to three goals that most closely align with the strategic plan goals:

- X [Student-Ready College](#)
- X [Access](#)
- X [Community Engagement](#)
- [Workforce Development](#)
- [College Sustainability](#)

Part 3 and 4: Goals/Outcomes and Activities

Goal 1 (Student-ready college):

Increase the accessibility of the library's content and resources to better support students.

Activity:

- Audit library resources, whether licensed or created - including library web pages, databases, credit courses, and instructional materials, tutorials - to address compliance with Universal Design for Learning principles and WCAG 2.1 Level AA guidelines.

Goal 2 (Student-ready college):

Increase usage of library collections and services at the COCC branch campuses.

Activities:

- Promote library instructional opportunities on the branch campuses, including Deer Ridge.
- Improve marketing of the library in the Redmond Student Commons.

- Following the launch of the new Madras campus Allied Health and Early Learning programs, assess needs for and develop library services and collections.
- Establish consistent budget support for Redmond & Madras library collections.

Goal 3 (Access):

Expand access to high-demand course-specific materials (e.g., lending technology, course reserves) on all COCC campuses.

Activities:

- Assess and draft a lifecycle and funding plan for future student access to technology resources via the library’s lending technology program.
- Explore and evaluate the use of current and emerging digital methods for student access to course materials.
- Advocate for reliable and consistent college-funded intercampus delivery.

Goal 4 (Community Engagement):

Strengthen the library’s engagement with the community.

Activities:

- Encourage community literary engagement via regular programming, including hosting library author events.
- Expand reach of poetry month and art events to the branch campuses.

Part 5: Measurement Tool and Timeline

Goal 1- Increase the accessibility of the library's content and resources to better support students.

- *What is being measured:* The degree to which the library’s content and resources are accessible.
- *Target:* 75% of the audited resources (based on established lists) are acceptably accessible or have a remediation pathway identified.
- *How is it going to be measured:* Use existing lists of library resources and work through the evaluation process.
- *When it’s going to be measured:* by April 2026.

Goal 2 - Increase usage of library collections and services at the COCC branch campuses.

- *What is being measured:* Number of IL sessions, circulation stats, website visits, head counts, collection numbers (inventory), budgetary support.
- *Target:* Evidence of increased usage compared to previous FY.
- *How is it going to be measured:* Pull from various Library systems used to track activity.
- *When it’s going to be measured:* 2nd week of each quarter for the prior quarter usage data.

Goal 3 - Expand access to high-demand course-specific materials (e.g., lending technology, course reserves) on all COCC campuses.

- *What is being measured:* Mailing costs; number and timing of library materials deliveries to Madras and Prineville as affected by lack of courier service; waiting lists for high-demand items; qualitative data about the impact of technology lending program on students.
- *Target:* Maintained use of high-demand collections; decreased delivery time and/or costs to branch campuses.
- *How is it going to be measured:* Library systems reports tracking usage and delivery time & costs.
- *When it's going to be measured:* quarterly and annually.

Goal 4 - Strengthen the library's engagement with the community.

- *What is being measured:* Attendance at events, number of events (including by location).
- *Target:* Increased attendance and/or number of events over the previous FY.
- *How is it going to be measured:* Headcounts, count of events.
- *When it's going to be measured:* Per event, annually.