



## DEPARTMENT and PROGRAM REVIEW CAMPUS SAFETY & EMERGENCY MANAGEMENT

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### Part 1: Department Mission Statement

Campus Safety and Emergency Management is dedicated to ensuring a safe environment for our college community

### Part 2: Strategic Plan Connection

- College Sustainability

### Part 3 and 4: Goals/Outcomes and Activities

**Goal 1 – Trust:** Campus Safety will build trust throughout the college by consistently following through with commitments, training and engagement opportunities.

Activities:

- Train and mentor staff to be transparent, compassionate, caring, empathetic, responsive, supportive and to project confidence.
- Engagement by providing opportunities to interact with staff, faculty, students and community members. (Trainings provided, club activities, COCC events, pop up chats, Safety Spotlight)
- Enhance visibility through bicycle patrol, walking patrol, pop up chats in various locations.

**Goal 2 - Systems and Organizational Structure:** Campus Safety will evaluate and engage progressive systems and technologies to enhance the safety of the college.

Activities:

- Evaluate access control, alarms to include fire, intrusion and duress. Develop a plan to replace projected end of life systems
- Evaluate blue phone program and possible alternatives
- Evaluate camera systems and potential enhancements

**Goal 3 - Staffing and Retention:** Campus Safety will network with internal and external community partners to recruit qualified applicants. We will identify areas to enhance retention of staff.

Activities:

- Recruit, hire and train quality staff
- Fill all vacant positions
- Identify team building activities

## Part 5: Measurement Tool and Timeline

### 1 – Trust

- On-going assessment of performance based upon feedback from the COCC community
- Conduct an annual college wide perception survey to assess community trust and satisfaction with Campus Safety

### 2 - Systems and Organizational Structure

- 100% compliance with Fire Marshall annual inspection for 2026
- 20% increase in Safe at COCC mobile application subscriber by January 2026

### 3 - Staffing and Retention

- Retain 100% of current campus safety staff over the next fiscal year 2025/26