

**Campus Public Safety  
Administrative Department Review  
2019-2020 Plan**

**1. Mission Fulfillment**

CPS Mission:

The Campus Public Safety (CPS) department's mission is to provide and maintain a safe, secure and resilient learning environment that supports student success.

**2. Department Purpose**

The CPS department's key duties and roles as Protectors and Educators are to provide excellent customer service, safety and security services and emergency management/preparedness to campus community members.

The CPS department staff is comprised of nine (9) funded positions that includes a Director (Administrator), a Supervising Officer (Administrator), a Public Safety Services Coordinator (Classified), a Senior Officer (Classified) and five (5) Public Safety Officers (Classified). The department also has funding available for Irregular Wage (IRW) Public Safety Officers and a Federal Work Study (FWS) General Office Assistant.

The CPS department's 2019-2020 General Fund budget which is inclusive of salaries and operational expenses is \$946,906.00. The department also has a non-General Fund budget where receipts from parking violations are directed and utilized for all department patrol vehicle related expenses.

The CPS department has a 1,032 square foot main office and locker room at the COCC Bend Boyle Education Center and a 120 square foot satellite office at the COCC Redmond Technology Center (RTEC). During 2019, a minor remodel at the Bend main office involving the removal of a wall separating two identical spaces created a five-workstation room known as an Officer Bay.

**3. Department Strengths**

The CPS department's greatest strength is its staff and their resiliency, especially in light of the scrutiny and prejudice that they have been subject to both internally and externally.

During the past 1-3 years, the department's most significant accomplishments include but are not limited to;

Identified new department priorities of customer service, safety and security services and emergency management/preparedness.

Hiring a permanent Director.

Hiring a very experienced Supervising Officer that can fulfill the Director's vision of professionally developing CPS Officers through initial and on-going in-service training which is modern and relevant to the COCC community and improvement of the department's general operations manual.

Hiring a very experienced Senior Officer who revitalized and organized the department's Environmental Health and Safety (EHS) program and increased the reliability and compliance of the institution's building life safety systems and related infrastructure.

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Creation and delivery of the *Be Bobcat Ready* new campus community safety program. Since November 2019, CPS has completed 11 program presentations to 112 participants including Wickiup Community Assistants and a Madras campus Adult Basic Skills class of emerging bi-lingual women. The program has presented to participants from 14 distinct COCC departments/programs, 12 distinct Bend campus buildings, along with one Redmond campus building and Madras campus.

Conducted a meaningful rebrand of the department's uniforms and added bleeding control devices and supplies to them which have increased both Officer and community safety. Also giving Officers permission to wear lapel pins and other symbols that honor campus diversity and special emphasis programs during special periods of observance.

Increased the use of discretion in low-level policy violation enforcement to better educate and foster better relationships with campus community members.

Increased our capability to communicate via radio within the department, with Campus Services and with external public safety partners including OSU-Cascades DPS from all four and between COCC campuses.

Launched a two-year pilot program with the Bend Police Department to have a dedicated College Resource Police Officer on the Bend campus.

Launched a CPS Advisory Group comprised of internal and external partners to provide CPS with modern and relevant operational and strategic advice.

Increased campus community access to AEDs, First Aid Centers and Bleeding Control Kits, and have launched an initiative with Deschutes County to increase access to NARCAN to counter opiate overdoses.

#### **4. Department Challenges**

Challenges that negatively impact the department are as follows;

Overcoming a poor department reputation. (Internal/External)

Loss of personnel due to a high-rate of turnover. (Internal)

Not being allowed to staff all funded positions. (Internal)

Inability to recruit prospective staff members due to a poor reputation and lack of pay equity with OSU-Cascades DPS. (Internal/External)

Meeting the diverse expectations of campus community members when you are understaffed. (Internal)

#### **5. Department Outcomes**

Increase campus community member individual emergency preparedness.

Improve and widen our relationship with the Bend Police Department.

Improve the reliability and ensure the certification of building life safety systems.

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**6. Measurement Tools and Timelines**

With regard to increasing campus community member's individual emergency preparedness, CPS will evaluate the *Be Bobcat Ready* program's participation statistics by total number of participants; by participant's assigned work place (buildings) and participant's assigned department/program. Thus, allowing CPS to precisely target, market and recruit participants from departments, programs and buildings for second year program participation.

With regard to widening our relationship with the Bend Police Department, CPS is looking to quantify meaningful interactions with other Bend Police sections and programs beyond those of with the Bend Police College Resource Officer (CRO).

With regard to increasing the reliability of building life safety systems, CPS will evaluate and look for a reduction in the necessity for use of funds from its Outside Services and Contracts budget for building systems malfunction service calls and non-scheduled maintenance in 2020-2021 year as compared to 2019-2020.